

COMMISSIONER'S NETWORK ADEQUACY ADVISORY COUNCIL

NOTICE OF NETWORK ADEQUACY ADVISORY COUNCIL MEETING & AGENDA

The Commissioner's Network Adequacy Advisory Council will conduct a public meeting on Thursday, March 08, 2022, at 10:00 a.m. PT. Notice of the meeting was posted in compliance with Nevada's Open Meeting Law. The recording of this meeting may be viewed on the Division's website, http://doi.nv.gov/Insurers/Life_and_Health/Network_Adequacy_Advisory_Council/

Roll Call of Members:

The following Council members were present:

Cris Williams
Jack Kim
Joy Cleveland
Thomas McCoy
Sarah Fox
Patrick Kelly
Brian Knudsen

The following Council members were absent:

Howard Baron
Jon Bilstein

Division of Insurance Staff in attendance:

Jeremey Gladstone
Mark Garratt

1. Call to Order/Roll Call

The meeting was called to order at 10:05 a.m.

Jeremey Gladstone proceeded with the roll call and a quorum was established.

2. Introductory Remarks

Mr. Gladstone reminded the Council and public of the Council's charge which establishes the scope of the council's work and determines recommendations to the Commissioner as to what network adequacy requirements should be; monitoring and enforcement do not fall within the council's control. Regulations are available per Nevada Administrative Code under chapter 687B sections 750 to 784.

He also reminded participants that Nevada Open meeting law does apply which means that everything the council does must be done openly, must be available to the public and must be properly noticed and recorded. Meetings are recorded and available to the public; and participants were asked to identify themselves for the recording prior to speaking.

3. Public Comment

There was no public comment.

4. Approval of the Minutes from the August 19, 2021, Meeting

Patrick Kelly made a motion to pass meeting minutes with the correction to add him as an attendee at the August 19, 2021, meeting; seconded by Joy Cleveland. None were opposed, motion carried unanimously.

5. Review vision and agreements

Mr. Gladstone opened this agenda item for discussion on possible changes and to determine if any action needs to be taken. No action was taken on this item.

6. Presentation by Ryan High, Interim Executive Director, Silver State Health Exchange

Mr. Gladstone introduced Ryan High and informed the Council that Ryan had recently been appointed as the Executive Director of the Silver State Health Exchange. Mr. High presented enrollment data, historical carrier participation data, and other demographic and marketing information.

7. Presentation by Carrie Embree, Governor's Consumer Health Advocate, Nevada Department of Health of Health and Human Services, Aging and Disability Services Division

Mr. Gladstone indicated that there had been a change in the presenter for agenda item number 7 and introduced Charles Quintana, Consumer Health Advocacy Specialist, Nevada Department of Health of Health and Human Services, Office for Consumer Health Assistance (OCHA) to present. Information was presented by Charles Quintana and Khadyja Carter related to the mission of OCHA, the complaints received, the Community Advocate Program, the arbitration process under AB469, and the date reporting required under AB170. Following the presentation, Mr. Quintana addressed questions from the Council Members.

A copy of the presentation is available on the Division's website for the Network Adequacy Advisory Council under the March 8, 2022 attachments through the link provided at the top of these minutes.

8. Presentation by M. Tabor Griswold, PhD, Director, Health Workforce Research, University of Nevada, Reno School of Medicine.

Dr. Griswold presented data on the Health Workforce Supply in Nevada and the implications for network adequacy. Dr. Griswold's presentation highlighted factors impacting health workforce supply and demand, factors which have impacted the workforce, employment trends pre and post COVID, workforce shortages throughout Nevada, Nevada's workforce compared to national averages, and recommended strategies which could aid Nevada's workforce shortage. The presentation was followed by a question and answer session between Dr. Griswold and the Council members.

A copy of the presentation is available on the Division's website for the Network Adequacy Advisory Council under the March 8, 2022 attachments through the link provided at the top of these minutes.

9. Presentation by Division of Insurance, Jeremy Gladstone, Assistant Chief Examiner, Life and Health.

Mr. Gladstone gave a presentation providing an overview of network adequacy in Nevada and the various components that impact the standards and requirements. The presentation included

the standards for plan year 2022 and outlined proposed changes to the CMS network adequacy standards which include changes to time and distance, essential community providers, and appointment wait times. The final piece of the presentation addressed data related to provider denial letters submitted to the Division. Following the presentation Mr. Gladstone addressed questions from Council members.

10. Discussion, Deliberation, and Potential Direction by Council Regarding Network Adequacy Standards for Plan Year 2024.

The Council members discussed potential concerns related to access and network adequacy as it related to the Council's recommendations for plan year 2024. Some of the topics of discussion were Behavioral Health hospitals, licensing/credentialing, and the difficulty of setting 2024 standards when 2023 standards have not been finalized.

11. Discussion on Plan Year 2024 meetings. **(For possible action)**

The Council discussed future meeting dates and tentatively set the following dates for future meetings: June 16, 2022, July 21, 2022, August 25, 2022, and September 8, 2022. Division staff were tasked with confirming these dates and sending out the final proposed dates after the meeting.

12. Public Comment. **(May include general announcements by Council Members)**

There was no public comment.

13. Adjournment.

The Meeting adjourned at 11:56 a.m.

Respectfully submitted,
Jeremey Gladstone

This Webex meeting recording and previous complete recordings of past Council meetings can be found on the Division's website

http://doi.nv.gov/Insurers/Life_and_Health/Network_Adequacy_Advisory_Council/